



WHITTIER STREET HEALTH CENTER
AT THE FEDERICA M. WILLIAMS BUILDING

1290 TREMONT STREET

FEDERICA M. WILLIAMS BUILDING



ANSWERING THE CALL

Annual Report FY2020



HEROES WORK HERE!



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MESSAGE FROM THE PRESIDENT & CEO AND BOARD CHAIR

Dear Friends

One silver lining of the coronavirus pandemic is that more people now see the stark differences in how Bostonians live. Covid-19 has affected us all, but let's be clear—**the virus and shutdowns have devastated low-income and minority communities.**

As you'll read in this report, we care for frontline workers, multigenerational families living in tight quarters, and people too poor to ride the T. For them, social distancing, testing and treatment can be difficult. Racial and ethnic disparities have separated our patients from opportunities to not only achieve success, but also shield themselves against catastrophe.

Yet there's hope. **When the outbreak began, Whittier—staffed by people who walk in the shoes of our patients every day—was ready to answer the call.**

In March, we quickly mobilized to keep our clinics open and deployed Mobile Health Vans for **Covid-19 testing and contact tracing** across Boston. When the death of George Floyd sparked unrest, we staffed the City's **Neighborhood Trauma Team** in Roxbury. When food lines stretched for blocks, we expanded our **Food Pantry**.

What's more, the crisis did not stop Whittier from growing and innovating:

- For **seniors** trapped at home, we expanded medication delivery, transportation services and outreach to ensure continuity of care.
- For **Black, Indigenous and People of Color (BIPOC)** seeking a safe space to discuss sensitive issues, we launched gender-based support groups called **THE DIVAS** and **BRUHS**.
- For the City's brave **first responders and essential workers**, we added an Emergency Childcare Program.
- For **LGBTQ youth** struggling with exclusion and stigmatization, we began a fitness and nutrition program with the Reebok Foundation.
- For **youth** learning remotely and deprived of sports and recreation, we created a virtual fitness studio.

Finally, this report is a tribute to the **heroes of our patient-centered team**. You'll meet two of them—Dr. Stephen Wright, who nearly succumbed to Covid-19, and Melissa Leaston, our director of nursing who grew up in the neighborhood. In addition, three wonderful patients share how they're managing the pandemic and contributing to the pride of our community.

These are the people who depend on your support. Your generosity moves us forward, and we are deeply grateful.

Sincerely,



FREDERICA M. WILLIAMS
President & CEO



PASTOR GERALD BELL
Board Chair



ANSWERING THE CALL

Test, Trace & Treat

In the vulnerable and minority communities we serve, the only way to control the virus and save lives is by increasing equity in access to testing, contact tracing, triage and treatment. Whittier reaches people no matter where they are.

Late 2019



- Our two Mobile Health Vans start offering health screenings, dental cleanings and substance abuse screenings. Continue testing for HIV, hepatitis C and other infectious diseases.

Jan.

- **January 21** – CDC confirms first US coronavirus case.

Feb.

- Expand Infectious Disease Clinic, tripling capacity to care for patients with conditions including HIV, hepatitis B & C and sexually transmitted infections
- **February 25** – CDC says Covid-19 is heading toward pandemic status.



March



- Begin safety and PPE training for in-house and outreach staff.
- Prepare Whittier's two sites to stay open safely for limited, in-person visits. One-way foot traffic, disinfection, signage, and symptom screening for visitors. Triage symptomatic patients and educate on infection control and prevention.
- Open emergency day care for essential workers and expand the Food Pantry.
- Join the Mayor's Health Inequities Task Force and begin contact tracing in collaboration with the city and public health officials.
- Expand access to telehealth visits.
- **March 10** – Governor of Massachusetts declares a State of Emergency.
- **March 13** – Federal government proclaims a National Emergency.
- **March 17** – Mayor orders the shutdown of Boston Public Schools.

In FY2020, our Mobile Health Team alone served nearly 10,000 people to help flatten the curve and bring continuity of care.

April



- Launch Covid-19 testing trailers and contact tracing with other community health centers in Boston.

■ **April 12** – Massachusetts reports 25,475 cases, the third-most in the US.

May

- Help to staff Boston's Neighborhood Trauma Team in Roxbury in the wake of violence and unrest following the death of George Floyd.

■ **May 25** – George Floyd is killed while under arrest in Minneapolis, sparking nationwide protests.

■ **May 26** – Gov. Baker reports the surge in Covid-19 cases is over.

BLACK
LIVES
MATTER

June



- Offer free testing to Boston's clergy as they prepare to reopen churches and participate in racial-reckoning protests.

■ **June 30** – Whittier's fiscal year ends.

July



- Release a video series of public service announcements in five languages urging patients to resume routine care.

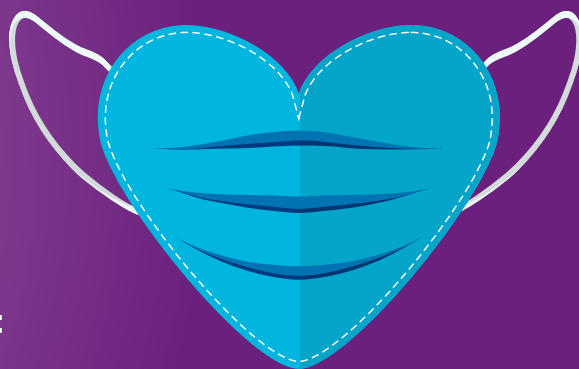
■ Purchase a second Mobile Health Van to further expand community testing in hot spots.

■ Give 5,000th free test. Will be testing 700 people per day by fall and winter peak.

OUR COMMUNITY BANDS TOGETHER

In unprecedented times, Whittier adapted quickly and kept the doors open thanks to advocacy, funding, PPE and other supplies from our partners. Warm thanks to:

- Gov. Charlie Baker, the Executive Office of Health and Human Services, and the Mass. Departments of Public Health and of Early Education and Care
- Mayor Martin J. Walsh and the Mayor's Inequities Task Force
- Boston Medical Center
- Boston Public Health Commission
- Health Resources Services Administration
- Mass. Emergency Management Agency (MEMA)
- Boston Foundation
- Chinese Americans of Lexington
- Cigna Foundation
- Direct Relief
- Eastern Bank Foundation
- Eversource Energy
- Liberty Mutual Foundation
- Mass General Brigham
- Mass. League of Community Health Centers
- Purdue Pharma
- Reebok Foundation
- Steward Health Care
- Faith-based and community partners and individual donors



ANSWERING THE CALL

Coronavirus, Race & the Family

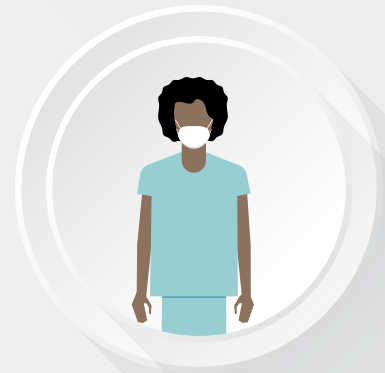
For generations, Black, Indigenous, and Latinx people in this country have been more likely to live in unsafe neighborhoods, send their children to inferior schools, have lower access to quality healthcare, and work in low-wage, high-risk jobs. As we saw in 2020, these conditions left them disproportionately vulnerable to the pandemic's devastating impact. *Here is an example of a family in our care.*



Meet the "Carters"

Rosa Carter, 38, earns \$26,000 per year as a home health aide. She lives in an apartment building with her mother, **Gladys**, 65, who has diabetes, and two children, **James**, 16, and **Brianna**, 9, who has asthma.

Black and Latinx people are more likely than Whites to have underlying health conditions.



As an essential worker, Rosa worries about bringing home the coronavirus, but she doesn't get paid if she doesn't work.

More than one-third of frontline workers have a minor child at home, and about 1 in 6 lives with someone who is over age 65 (or are themselves over 65).*

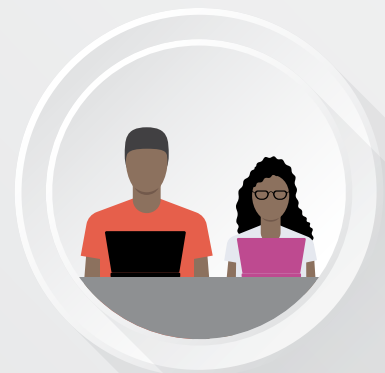
RACIAL INEQUALITY IS A PUBLIC HEALTH CRISIS

About 4 in 10 frontline workers are people of color.*



Gladys is suffering from depression and anxiety. She has lost two friends to Covid-19, feels isolated from her church community, and struggles to care for her grandchildren while Rosa is at work.

80% of Latinx families and 73% of Black families earning less than \$75K per year report having children in all-remote school, versus 36% of White families earning more than \$75K.**



James and Brianna are struggling with virtual learning due to school shutdowns. It's tough finding a quiet corner of their small apartment to work online.

*Source: Center for Economic and Policy Research (April 2020). "A Basic Demographic Profile of Workers in Frontline Industries"
**Source: MassInc Polling Group (Nov. 18, 2020). "Poll: Mass. K-12 parents describe challenges of education during the pandemic."

FAMILIES COUNT ON WHITTIER FOR WHOLE-PERSON CARE.

The Carters receive their **primary care** at the Frederica M. Williams Building.

Rosa picks up fresh produce and groceries at the **Food Pantry** once per week.
Every two weeks she gets **free Covid-19 tests** at the testing trailer.

For emotional support,
Gladys does remote
individual counseling and a
support group for seniors.
She attends **Diabetes Clinic**
group sessions either
virtually or socially distanced.

Brianna attended
emergency day care
in the early lockdown.
Two pediatric case
managers helped Rosa
find other resources for
her children.



Gladys and the children get tested
whenever the **Mobile Health Van**
visits their apartment complex.
If anyone tests positive, they will
receive **free PPE, guidance,**
contact tracing and follow-up
phone calls.

Both children got winter coats
at our **Clothing Center**.
Brianna was fitted for glasses at
the **Oral & Eye Care Center**.

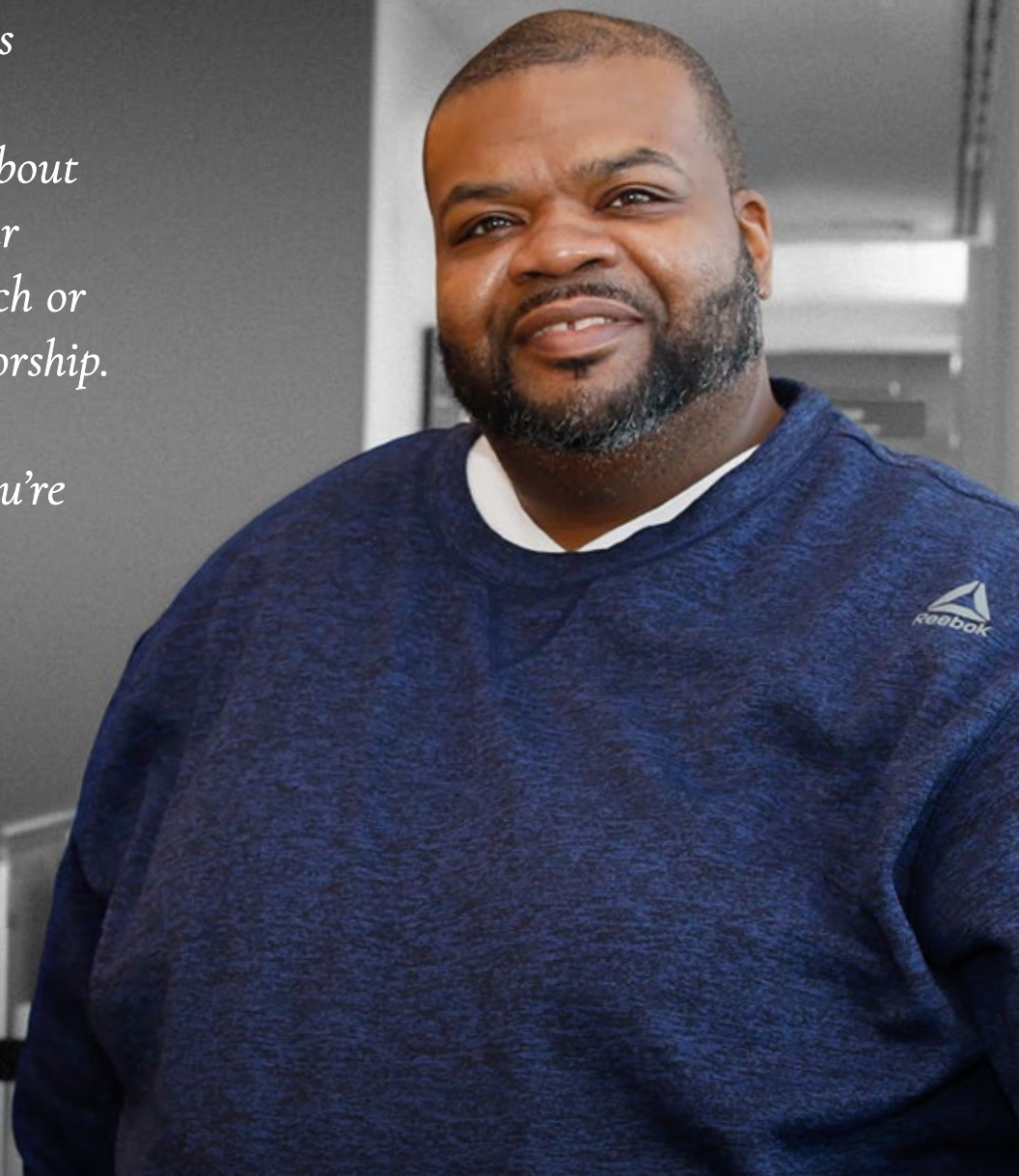


Whittier Youth Services keeps in touch with James by offering him access to our
Youth Coordinator and Child Therapist and our **virtual fitness studios**.

STORIES OF CARE

Steven Pearson

“Even if this virus doesn’t hurt you personally, it’s about your family, your work, your church or wherever you worship. You could infect others even if you’re asymptomatic.”



Living life: Age 42. Lives with wife and 6 children. Multi-family homeowner. Works for Massachusetts Port Authority.

In Whittier’s care: Has been a primary care patient since he was a baby.

Covid-19 impact: Hospitalized for five days with the virus. Still experiencing symptoms months later.

Feeling humbled: *“There were other patients in intensive care with me that didn’t make it out.”*

Last March, Steven Pearson woke up feeling dizzy, figured he'd slept poorly, and headed to work. That afternoon, a severe backache took hold. By nightfall he was suffering with hallucinations, headache and high fever.

Steven visited his local hospital and was sent home to quarantine with a suspected case of Covid-19. A few days later, he had to return.

"I could barely walk and barely breathe," he recalls. An X-ray showed



severe inflammation of the lungs, and he was hospitalized for five days.

"The nurses—you saw the distress and the fear and the pain in their faces. They wished they could do something to help people," Steven says. "When I got released, it was the most emotional thing."

All in all, Steven missed seven weeks of work. The entire time he was in regular contact with his primary care physician, Dr. Stephen Wright of Whittier.

"Dr. Wright is such a cerebral, caring, kind man. He's always willing to go above and beyond," Steven says. The patient relied on Whittier for telehealth, prescriptions and the Covid-19 and antibody testing required for him to return to work.

"Steve is a great patient," says Dr. Wright. "He's a tough guy but realizes in order to take care of his family, he needs to take care of himself."

Nine months after recovery, Steven still has occasional chest pain due to long-term lung scarring. What would he say to others?

"Wear masks and take things seriously. Even if this virus doesn't hurt you personally, it's about your family, your work, your church or wherever you worship. You could infect others even if you're asymptomatic," he says.

FRONTLINE HERO

Stephen Wright, MD, MBA, *Medical Director*

Alma mater: Tufts University School of Medicine

Specialties: Internal Medicine, Surgery

Years with Whittier: 7

Double Covid-19 survivor: Dr. Wright nearly died in March after nine days in intensive care, and he contracted the virus again in October. *"There's still so much we don't know about this virus."*

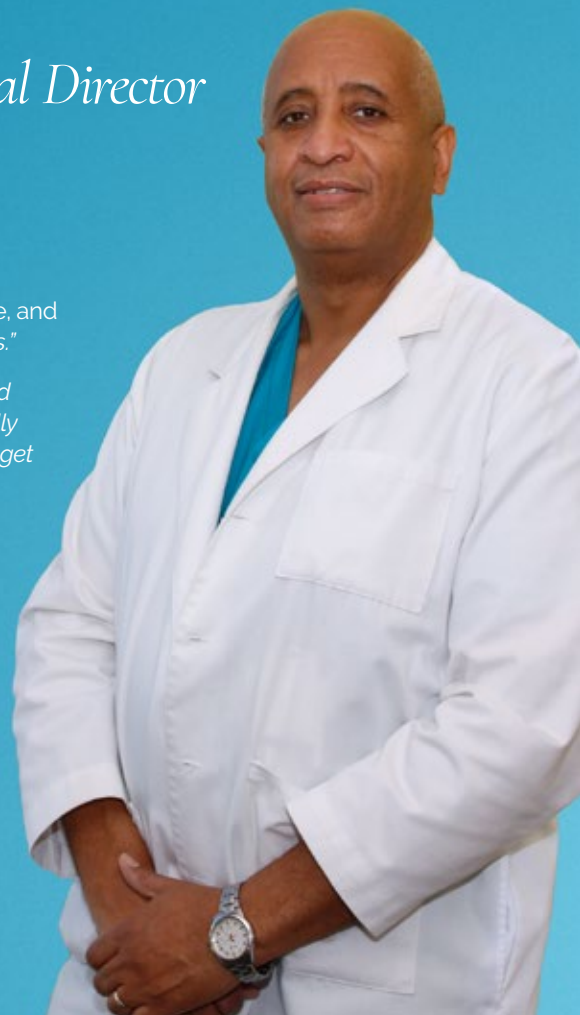
Words of caution: *"When you're young or healthy, you feel like you're invincible. But you could be asymptomatic and pass the virus on to someone else. We need to wear a mask and socially distance and wash our hands. Because for older folks or people with health conditions, it can get really bad for us."*

Hiring philosophy: *"First and foremost, we look for candidates that perform at a high level. That said, our workforce reflects the community, from our providers to our support staff and CEO. When a patient sees someone who understands their culture, it helps them feel more comfortable."*

Respects his patients: *"We have a lot of patients from the Caribbean, like my father was. Many prefer homeopathic remedies that have existed for hundreds if not thousands of years. I'm not going to say, 'Stop taking turmeric.' I'll say, 'If it's working, good. But let's monitor you and if things get out of hand, how about we make adjustments?'"*

On America's racial reckoning: *"I understand what our patients are feeling. There's a heightened sense of fear, anger, anxiety and depression. We don't want to be political, but we're compassionate and we try to diffuse situations."*

Personal life: Dr. Wright is a musician and recording artist who worked as a publicist in Hollywood before practicing medicine.



STORIES OF CARE

Anna Rodriguez



Living life: Age 24. Bachelor's degree from Tufts University. East Boston High School valedictorian.

In Whittier's care:
Receives individual counseling, uses the Fitness Center.

Covid-19 impact: Lost her job due to lockdowns, now fears bringing virus home to parents.

Feeling empowered:
"I've used this time to learn how to exist. I have a lot more control over my emotions and circumstances."

14% of psychologists nationwide are racial/ethnic minority*

100% of Whittier's behavioral staff are racial/ethnic minority

Anna Rodriguez thinks a lot about race, ethnicity and how people of color navigate systems defined by white norms. As the Afro-Latina daughter of immigrants from the Dominican Republic, Anna grew up in Whittier's neighborhood and attended Tufts University in Medford, six miles away.

"For so long I felt like I was navigating between two different worlds," Anna recalls of her college years.

After college, Anna moved home, landed a job and began searching



for a therapist who was a female or femme-identifying person of color. "I was looking for familiarity and representation. I was looking for not having to over-explain certain things about myself," she says.

An online search connected her with Christine Pajarillo, LICSW (*pictured above, left*). Christine is Whittier's vice president of programs and social services, who also counsels patients one-on-one.

Implicit bias and racism are major contributors to racial disparities in mental health diagnoses and treatment. Stigma is another barrier. "In many

cultures you pray about your problems, you don't talk to a stranger about them," Christine explains.

Nearly all of Whittier's behavioral health staff are people of color, trained to provide care with compassion and empathy.

Christine helped Anna explore her life experiences and build a foundation for strength. In 2020, Anna called on that strength when she lost her job at a nonprofit due to the pandemic. Suddenly isolated and idle, Anna leaned on Christine and used the downtime to plan her next move.

"I want to be as authentic as I can, with all of my vernacular and slang. I don't want to have to go into my academic self to be accepted to hired or even liked," Anna explains.

Today, Anna is looking at master's degree programs to become a therapist herself. "It feels a lot lighter and freer to be healthier mentally and emotionally. I'm ready to share that energy," she says.

PROGRAM SPOTLIGHT

DIVAS & BRUHS BIPOC Support Groups

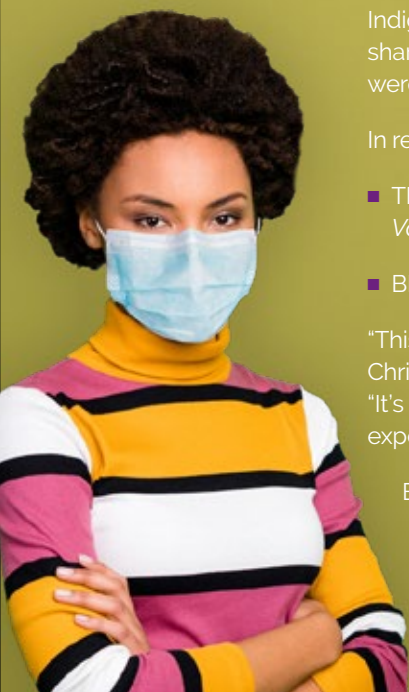
In the wake of racial justice protests, we started hearing from BIPOC (Black, Indigenous and People of Color) patients who wanted a safe, supportive place to share their thoughts. Many had done group therapy at other healthcare providers but were often the only Black person in the room.

In response, Whittier launched two BIPOC-tailored support groups:

- THE DIVAS: *Through Healing and Everlasting Determination, Inspiration, Validation and Affirmation we are Stronger*
- BRUHS: Building Relationships that are Understanding, Healthy and Supportive

"This is a healing environment for Black and brown people," explains Christine Pajarillo, vice president of programs and social services. "It's about understanding your trauma and feeling validated that your experience is real."

Based on evidence-based treatment methods, THE DIVAS and BRUHS meet at the Frederica M. Williams building in small groups with social distancing. The women's group focuses on female empowerment and the experiences of mothers, while the men's group allows for candid discussions of the challenges Black men face at this time.



STORIES OF CARE

Minnie Brite-Thomas

Living life: Age 70.

Texas-born. Loves baking cakes and pies for her family.

In Whittier's care:

Receives primary care, grief counseling and mammograms.

Covid-19 impact:

Could not host her Atlanta-based grandchildren over the summer, a cherished annual tradition.

Feeling humbled:

"The pandemic has allowed me to be closer to the Lord. Now I can sit down and read and meditate on Him."



For Minnie Brite-Thomas—Miss Minnie, as she's known—family is everything. She chats regularly with her relatives and loves talking about the accomplishments of "my grandbabies."

Miss Minnie's family bonds have endured despite unspeakable tragedy. In 2012 she lost her son to a heart attack, and two years later her daughter died of an aneurysm. She credits her faith in God and Whittier's grief counselors for helping her maintain her sobriety.

"Whittier Street had my back when I didn't know which way to turn," she says passionately. "I celebrated 25 years

clean in January. There's no way on God's green Earth I could have done that without them. They have given me the strength to press on and know I shall live and not die," she says.

Whittier also properly diagnosed the source of Miss Minnie's chronic back pain. For years other doctors dismissed her concerns or thought she was looking for drugs, she says.

Black and Hispanic patients are significantly less likely than whites to receive pain medications and to identify a regular site of care*. These inequities are due to many factors, including implicit (unconscious) biases among providers.

Dr. Stephen Wright manages Miss Minnie's health conditions and coordinates her care among specialists.

He even gave her his cell phone number. "I'm an old-fashioned guy—I believe providers need to be available and accessible to their patients," he says.

Dr. Wright is concerned about the pandemic's long-term impact on vulnerable communities. At least half of his patients reported feelings of anxiety and depression due to pandemic stress, and he saw a sharp decline in patients seeking routine care like checkups, diagnostics and vaccinations.

In July, Whittier launched a series of videos urging patients to come back for regular appointments. Miss Minnie is using telehealth but feels safe visiting the Center when she needs to.

"I love Dr. Wright and his nurses, too," she says. "I have trust and confidence he will guide me the right way."

*Source: Doescher MP, Saver BG, Fiscella K, Franks P. Racial/ethnic inequities in continuity and site of care: location, location, location. Health Serv Res. 2001 Dec.

Implicit bias in healthcare refers to unconscious attitudes and stereotypes that can lead to unequal treatment against Blacks, Latinx, seniors and women.

Whittier removes this barrier through staff diversity, cultural competency training and by caring with compassion and empathy.

FRONTLINE HERO

Melissa Leaston, RN

Director of Nursing, Infection Control Officer

Years with Whittier: 16

Day to day: Implements Covid-19 testing, trains all nurses and works with staff to ensure compliance with regulations.

Early years: Straight-A student at Boston Public Schools. Worked through nursing school as a single mom, graduating with high honors.

Proud heritage: Afro-Latino father from Puerto Rico. Raised by her mother and African American stepfather. Mother traces her roots to WWII-era Poland and to a Cherokee reservation. "My background has influenced me to work with people that look like me and share similar cultural and life experiences."

Inspiring others: "I've cared for kids who asked me about being a nurse. One of our staff nurses used to be a patient here."

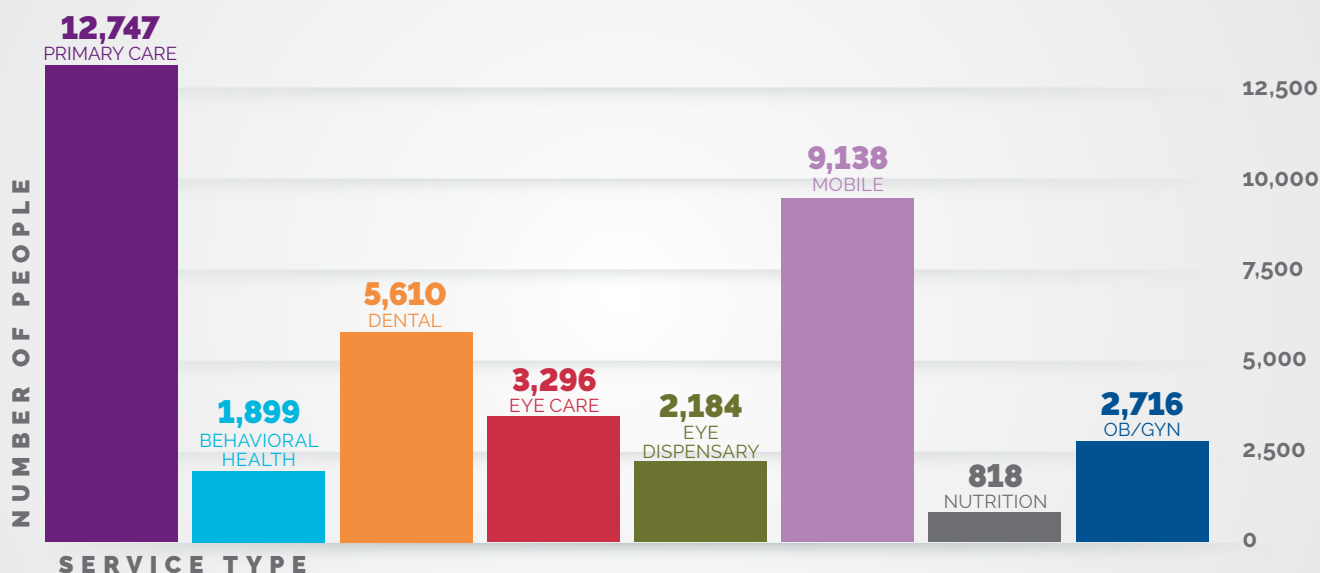
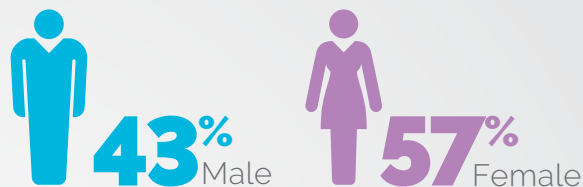
Coming full circle: Melissa received Whittier's 2020 President's Award after an organization-wide vote.

Frontline wisdom: "When Covid-19 hit, it was like a call to action to use everything we've ever learned. We're caring for patients—and even each other as colleagues—with more empathy. Kindness is everything."



Impact Profile

We cared for 38,408 people in FY2020



36%
had at least one chronic condition

1 IN 10
visits were same-day or walk-in

16%
of visits were virtual

Caring for All Ages

Youth



- **60** children participated in 2019 Whittier Summer Program
- **20** attended Whittier Youth Services Enrichment Program (WYSE), a weekly youth group
- **20** held summer jobs at Whittier
- **49** LGBTQ youth of color participated in virtual workshops, offered in partnership with Reebok Foundation

Families

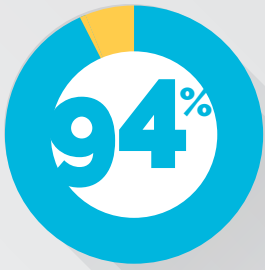


- **13** first-responder families received emergency child care in 2020, including daily meals
- **400** Christmas toys collected for families in need
- **634** winter coats distributed

Seniors



- **1,200** participated in chair yoga, fitness classes, Thanksgiving turkey giveaways, Healthy Eating and Healthy Living, and Amazing Grace workshops
- **300** attended and received gifts at our 2019 Geriatric Holiday Event



Patient Satisfaction

Percentage of patients who rated their service as excellent or good in our annual survey.



Community Garden

263 community members tended **14 irrigated beds** and harvested **518 pounds of produce.**

Expanding Our Capacity



Employed 310 people,
as one of Roxbury's
largest employers

Hired 3 psychiatrists and several
behavioral health clinicians and
primary care providers



Launched new services
for the **Latinx community**



**Made 9,800
pharmacy deliveries**
to patient homes



Launched a
**Weight Management &
Related Diseases Clinic**



Food Pantry

Expanded to serve our 50%
of patients who are food insecure

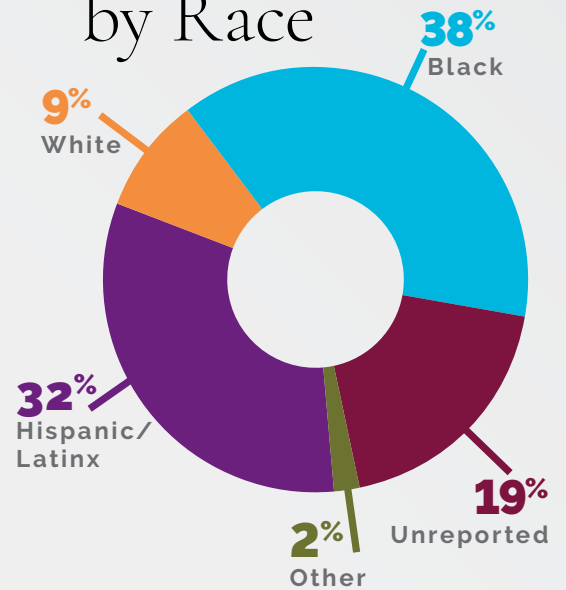


Impact Profile

90% of patients known live at or below 200% of the Federal Poverty Level

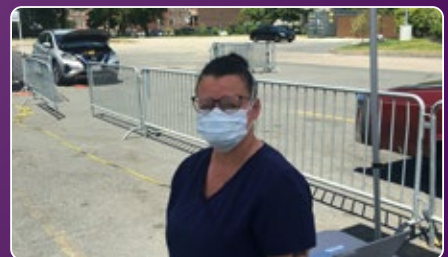
102,493 
clinic visits and more than 20,000 outreach visits

Patients by Race



38,000+
Covid-19 tests

given at our onsite testing trailers and Mobile Health Vans



18,720
contact tracing calls
made by the Whittier team as follow-up to positive test results

YEAR IN REVIEW

Recognition



NCQA Patient-Centered
Connected Care™ Recognition



For demonstrating
specific behavioral health
integration capabilities;
Health Policy Commission
(HPC), Commonwealth of
Massachusetts



The Joint Commission
renewed accreditation
for Ambulatory Care and
Behavioral Health



Help.org
Best Rehab
Facilities 2020 List



American
Heart
Association®

Adopt-A-Clinic Program
Participant



Check. Change. Control.
Cholesterol™ Gold
Recognition



HARVARD EXTENSION
ALUMNI ASSOCIATION

2020 Michael Shinagel Award for
Service to Others: Frederica M. Williams



by *Boston Globe*,
seventh consecutive year

TARGET:BP™

Recognized for achieving blood
pressure control rates at or above 70%

Highlights & Events

July 1, 2019 – June 30, 2020

July 2019

- Enrolled 60 children and employed 20 youth in **WSHC Summer Program**
- Sent 20 youth weekly to assist in the **Community Garden**



August 2019

- Hosted annual **Back to School BBQ**
- **National Nutrition Week**
- **Oral Health Summit**



October 2019

- Hosted **Family Dinner** for our patients to get to know their providers
- Hosted **Boo to Bad Health Halloween celebration** for patients and their children
- **Hispanic Heritage Celebration**



November 2019

- **Top 100 Women-Led Businesses in Boston**
- **Diversity Lunch**
- **Slice of Thanks**



December 2019

- **Clean Teeth for Toys** annual Christmas event, gave away 400 toys to patients in need
- **World AIDS Day**
- **Women for Whittier Holiday Tea**



January 2020

- **MLK Day event** for WSHC patients

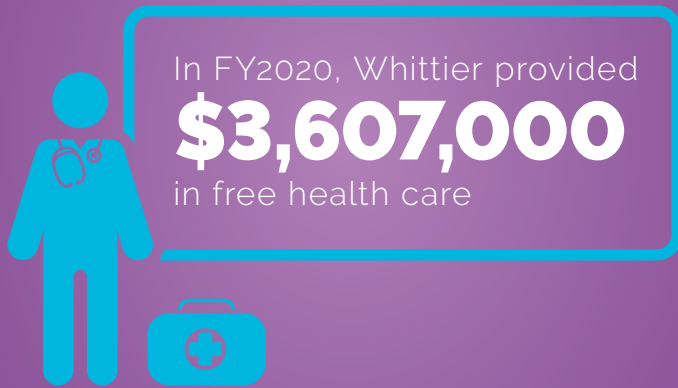


February 2020

- **Black History Month event and Annual Meeting**

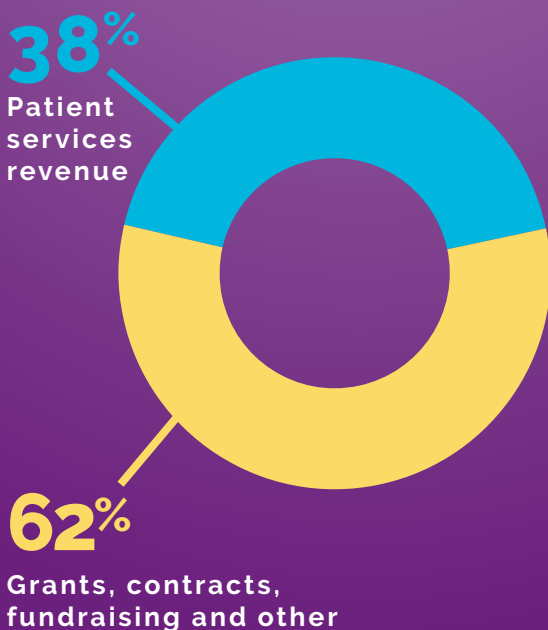


Financial Profile

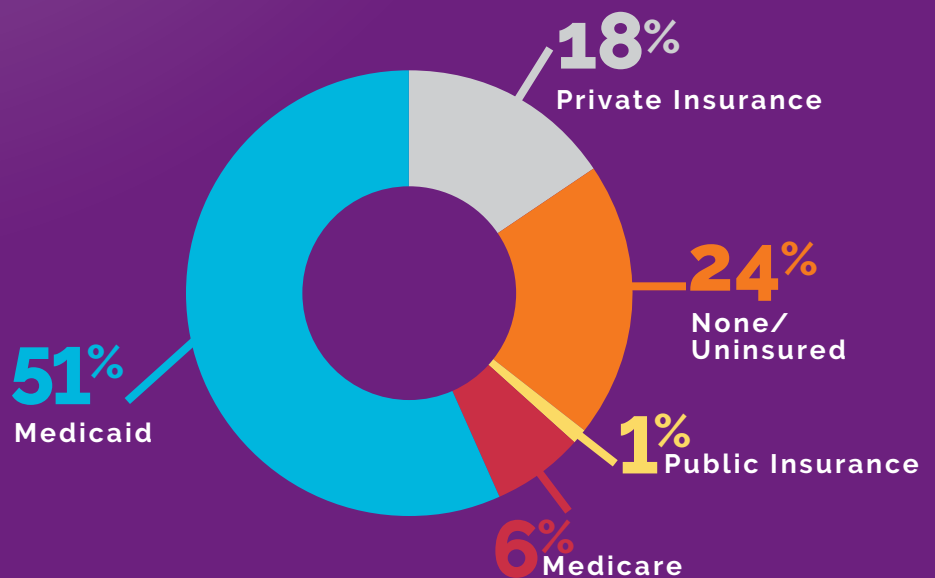


of social services
were provided
free of charge

Sources of Revenue



Sources of Patients' Insurance



YEAR IN REVIEW

Fiscal Year 2020

In a turnaround year, Whittier benefited from sound financial management, a strong leadership team, dedicated staff, cross-sector partnerships and the generous support of our donors.

Balance Sheet

ASSETS

Current	\$ 15,021,588
Fixed Assets	\$ 31,880,425
TOTAL ASSETS	\$ 46,902,013

LIABILITIES

Current	\$ 4,132,427
Long term	\$ 7,585,639
TOTAL LIABILITIES	\$ 11,718,066

NET ASSETS

	\$ 35,183,947
TOTAL LIABILITIES	\$ 46,902,013

Statement of Activities

REVENUE

Patient Services Revenue	\$ 10,821,694
Grants and Contracts	\$ 10,714,013
Fundraising and Contributions	\$ 1,114,628
Other	\$ 5,686,636
TOTAL REVENUE	\$ 28,336,971

EXPENSES

Clinical Programs	\$ 22,371,182
Administration and Finance	\$ 3,260,617
Facilities	\$ 2,556,737
TOTAL EXPENSES	\$ 28,188,536

NET OPERATING INCOME/(LOSS)	\$ 148,435
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NET NON-OPERATING INCOME/(LOSS)	\$ 189,770
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CHANGE IN UNRESTRICTED NET ASSETS	\$ 338,205
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Donors

\$250,000

Health Resource and Services Administration
Boston Public Health Commission
Centers for Disease Control

\$100,000 – \$249,999

Cigna Foundation
Dana-Farber Cancer Institute
Liberty Mutual Foundation
Quest Diagnostics

\$50,000 – \$99,999

Boston Resiliency Fund
Department of Neighborhood Development
Direct Relief
Eversource Energy
Purdue Pharmacy LP

\$25,000 – \$49,999

Boston Foundation
Boston Scientific Foundation
Centers for Medicare & Medicaid Services
James J. Judge
Massachusetts League of Community Health Centers
Robert M. Mahoney
Steward Health Care
Thomas and Donna May
Yawkey Foundations

\$10,000 – \$24,999

Beacon Health Options
Blue Cross Blue Shield of Massachusetts
Citizens Bank of Massachusetts
Combined Jewish Philanthropies
Cruise Industry Charitable Foundation
CVS Caremark Corporation
Eastern Bank Charitable Foundation
Frederica M. Williams
Grimes-King Foundation for the Elderly
Hamilton Charitable Foundation
Health Resources in Action
Jack Connors, Jr.
Kelly Family Foundation
Leon J. Olivier
Shields Health Care Group LP
Suffolk Construction Company

\$5,000 – \$9,999

Action for Boston Community Development, Inc.
Anonymous
Boston Evening Clinic Foundation
Boston Medical Center
Boston Medical Center HealthNet Plan
Boston Private Bank and Trust Co.
Century Bank
Charter Oak Utility Constructors Inc.
John Connors III
Connell Limited Partnership
Fields, Hannagan, Walters Charitable Foundation

\$5,000 – \$9,999 (continued)

James Lee
Katherine Kountze
Keegan Werlin LLP
Mintz Levin
Morgan Stanley Wealth Management
National Grid
Owens Companies
Reebok Foundation
Susan Coakley
Tufts Health Plan
West Insurance Agency

\$2,500 – \$4,999

AAFCPAs
Brookline Bank
Deborah Daccord
Foundation to Be Named Later
Gregory Butler
Philip J. Lembo
Tufts Health Plan Foundation

\$1,000 – \$2,499

Cotton Mather Cleveland
Delta Dental Plan of Massachusetts
Edward O. Owens
Farm Credit East
John Garvey
Juliette Mayers
Naomi Stringfield
Nash Family Foundation
New England Carpenters Labor Management Program
Paul Mollica



“Why I Give to Whittier”

by Joseph R. Nolan Jr., Executive Vice President, Eversource Energy

Whittier Street Health Center has been close to my heart for 25 years. Each time I visit, I'm stunned by all of the new and positive things happening.

It feels good giving to Whittier because I know my contribution will be put to use as quickly as possible. Frederica M. Williams—one of the hardest-working people I know—is always searching for ways to solve problems, never more so than in this pandemic.

Whittier helped Boston flatten the curve by delivering free Covid-19 testing to thousands of people isolated from healthcare. And Whittier expanded its Food Pantry when folks from all walks of life, newly unemployed by lockdowns, were scrambling to feed their families.

No matter who you are or what you need, the Whittier team cares about you and will do whatever it takes to help.

To me, Whittier is not a charity but a living, breathing embodiment of our shared humanity. That's what makes this organization truly special, and that's why I give.

\$500 – \$999

Anne Levine
Mitchell A. Goldfeld
Schwab Charitable
Susan and Brian Wong

\$100 – \$499

Alice Pierce
Andrea Howard
Beth Williams
Carmen Fields
Catherine Finneran
Chenita Daughtry
Elaine Marcial
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Evelyne Martial
Helen Credle
John Reardon
Karen Holmes Ward
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Boston Medical Center
Boston Public Health Commission
Chinese Americans of Lexington
Direct Relief
Mass General Brigham
Mass. Department of Early Education & Care
Mass. Department of Public Health
Mass. Emergency Management Agency
Mass. League of Community Health Centers
Reebok Foundation
Steward Health Care

We apologize for any and all inaccuracies or errors of omission. Please contact the Development Office at (617) 989-3119 so we can improve our lists in the future. Please note that multiyear pledges are recognized only in the year pledged. Thank you!

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WHITTIER STREET HEALTH CENTER

Comprehensive. Compassionate. Community.

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Roxbury, MA 02120
(617) 427-1000

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SATELLITE CLINIC
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(617) 858-2550

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We appreciate your support!



Whittier relies on gifts of all sizes to help us deliver the highest quality primary care and support services.

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- Donate online at **wshc.org**
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